

## Mentalix Has Moved

Last month, Mentalix relocated to a new office. We are still based in Plano, but are now located in the Pitman Atrium Tower on 15<sup>th</sup> Street. In addition to upgrading our office space, we now have areas dedicated exclusively to our fingerprint card conversion services, including climate-controlled secure storage.

### Please note our new address:

1255 W. 15<sup>th</sup> Street, Suite 370  
Plano, Texas 75075

As part of this move, our phone system has also been upgraded. This necessitated a change to our telephone extensions. Our main phone numbers are still (972) 423-9377 or (800) 636-8259, but **all direct extensions are now preceded by the number 1 (one)**. For example, the technical support extension was previously extension 33, but is now 133.



## Mentalix Newline Posts Current Events and Promos

We have added a newline blog to our Web site. See our home page at [www.mentalix.com](http://www.mentalix.com) for a link to the newline. This is the fastest way to find out about upcoming conferences, current promo offerings, product plans, and other announcements.

## J2K API Toolkit Coming Soon

Mentalix will soon be releasing the J2K API Toolkit, to enable developers to utilize JPEG 2000 compression. Watch the newline for a product release announcement.

## MENTALIX AWARDED GSA CONTRACT

Mentalix now has a GSA MAS contract. Most of our Fed Submit (Criminal) and Fed Submit (TX) Live Scan systems are available for purchase from this contract.

Eligible buyers include not only federal and military agencies, but also state and local government agencies.

To find our GSA catalog, go to [www.gsaadvantage.gov](http://www.gsaadvantage.gov) and type 'Mentalix' in the search box.

Mentalix's GSA contract number is GS-07F-0014V.

Contact your Mentalix sales representative for details, or send e-mail to [info@mentalix.com](mailto:info@mentalix.com).



## ABA ELECTRONIC RESPONSES NOW AVAILABLE

The ABA (American Bankers Association) now makes electronic responses available directly to the submitting bank or credit union via a Web portal, in response to electronic applicant fingerprint submissions.

We have heard from some of our banking and credit union customers that they typically receive the ABA replies within 10 minutes or less.

To take advantage of this service, Fed Submit (Civil) customers that send applicant background checks to the ABA may need to reconfigure or upgrade their Mentalix software and will also need to request a packet from the ABA. Contact Mentalix technical support at [hotline@mentalix.com](mailto:hotline@mentalix.com) for details.

To upgrade your Fed Submit (Civil) system, contact Mentalix sales at [info@mentalix.com](mailto:info@mentalix.com).